

## Summer 2020 Cancellation FAQs [UPDATED 5/11/20]



**Will my registration fees be refunded?** Yes, you are entitled to a full refund. On May 12, we alerted each camper parent to the cancellation by email. That email included a custom statement, detailing total paid registration fees. After reviewing their statement, camper parents must complete the [registration cancelation form](#). Each camper parent will then have the opportunity to 1) receive a full refund, 2) transfer your fees to a future CPBC program, 3) donate your fees to support our ministry through the pandemic, or 4) split your fees across any of those three options.

**What does it mean that a donation of my registration fees will be matched?** Through the generosity of several Covenant Point families, any registration fees donated to support Covenant Point through this crisis will be matched, dollar-for-dollar, up to \$60,000. In other words, if you donate \$100 of your fee, your gift will be matched to become a donation of \$200.

**If I transfer my fees to a future program, does that guarantee me a spot in the same program for summer 2021?** No. Your credit will remain, but you will still need to register for your desired program when registration for summer 2021 opens on November 15, 2020.

**Does it help camp to transfer my fees instead of refunding them?** Yes, if you paid with a credit card. By transferring your fees, you are sparing us the need to pay additional credit card processing fees for next year when you register.

**Will the annual triathlon fundraiser or any other kinds of programs be possible later in the summer?** While we cannot promise anything, if official guidance allows, we hope that by August we might be able to safely gather for some camp programs, annual triathlon, or other new opportunities that may emerge.

**Will there be fall and winter retreats at Covenant Point?** We hope and plan to hold fall and winter retreats. Retreat registration will open soon, but we will continue to monitor the COVID-19 pandemic and follow guidance from the CDC and state and local agencies. Future programs are contingent on our ability to meet stringent safety guidelines.

**Why cancel summer camps?** This painful decision reflects the prayerful discernment of our board of directors and staff leadership. Camper and staff safety in the midst of the ongoing pandemic simply could not be achieved in compliance with guidance from health and public officials, our own high standards, and respect for the well-being of our local community.

**How is this affecting camp, and how can I help?** Covenant Point may lose up to 60% of its annual revenue through the cancellation of spring and summer programs. Your financial support during this unprecedented time will provide stability to our operation, and will help lessen the impact on our reserve funds. Gifts can be made by check or at [www.cpbcc.com/donate](http://www.cpbcc.com/donate).